

**Q**uality Assurance encompasses a wide range of services available to organizations, businesses, and industries. It is primarily used to control cost through improved ratios of conforming goods or products to those which do not meet specifications or quality standards.

Essentially intended as a pre-emptive approach, quality programs such as ISO 9000 provide the guidelines for establishing a working quality assurance systems which conforms to an internationally recognized standard. Consulting, program development, implementation, and procedure development & review are available services.

Other examples of Q.A. services include mill surveillance, manufacturing & fabrication surveillance, nondestructive testing, as well as project management and monitoring which may utilize specific software applications.

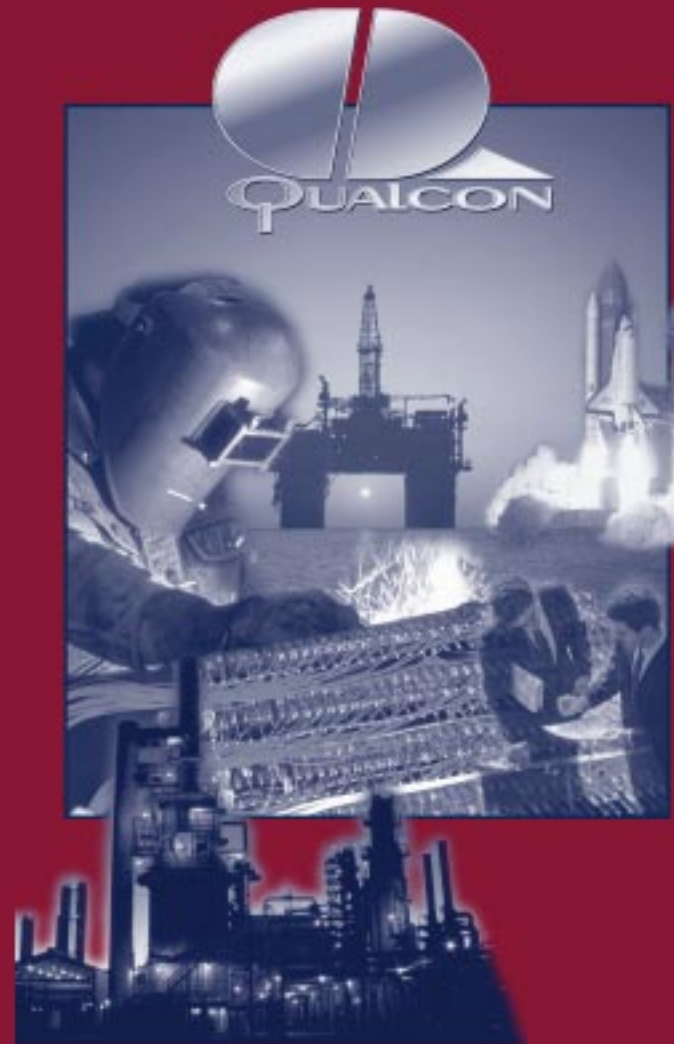
Whatever form your quality assurance issues may take, Qualcon is ready to help you ensure that your goals and expectations become reality.

**Q**ualcon Incorporated has established itself as a global quality services company, with its headquarters in Livingston, TN, USA. We have a varied and diverse pool of strategically located personnel from which we are able to mobilize individuals or assemble entire quality teams for whatever our clients' quality assurance needs may be.

Qualcon will continually strive to meet or exceed both internal and external customers' expectations, be innovative in design of our products and services, and involve all levels of the organization in Quality Planning. The continued support of our customers will be used as a measure of success in achieving quality requirements and expectations.



100 West Court Square • Livingston, TN • 38570  
PH: 931•823•1122 FAX: 877•542•5218  
[www.qualcon.com](http://www.qualcon.com)



***“The Measure of Quality”***

# Services Provided by Qualcon Incorporated

These services are provided by a professional and diverse staff with decades of combined quality assurance experience. The required personnel and skills are matched to each clients' specific need.

## ◆ Vendor Surveillance

Engineered equipment, products, and components are closely monitored throughout fabrication and testing to assure compliance with industry standards and client specifications. The result of these procedures is delivery on schedule and equipment that performs as designed.

## ◆ Materials Management

Qualcon will expedite, monitor, coordinate routing, and receiving & issuance of material at the project site/staging areas.

## ◆ Project Turnover Programs

Qualcon provides independent objective verification and confirmation that all project specifications have been met. Turnover programs assure that all materials testing and inspection has been done and accurately documented to the clients' requirements. Documentation is furnished at turnover to the client in a clear, concise, and organized package.

## ◆ Vendor Surveys and Audits

Evaluation of vendors or proposed vendors' quality system ensures order placement with sources that can provide components and products that meet contractual specifications, as well as delivery within specified time constraints.

## ◆ Quality Program Consulting

Assistance in developing and improving quality programs that fulfill the clients' requirements. Qualcon provides ISO 9000 program development, API Q1 program

consulting & development, and OSHA 1910.119 compliance assistance.

## ◆ Training

Our experienced instructors will travel to your location and provide training based upon proven techniques and established industry standards. We offer NDT and ISO 9000, as well as other quality related training.

## ◆ Custom Software Development

There are increasingly more project situations for which customized database oriented programs can be used in the current business environment. We can provide one of our standard management software packages utilizing Microsoft Access or customize these packages to fit our clients needs. We can also design management software to fit a specific client need.

## ◆ Personnel Placement

Qualcon recruits the best quality assurance talent in the industry, whether it be Q.A. Engineers, Q.A. Managers, or Q.A./Q.C. Inspectors. We would be glad to help you fill an opening or vacancy on your staff.

## Services Offered by Category

Qualcon is experienced with many types of quality assurance services. Some of the types of services we provide include, but are not limited to:

### Vendor Surveillance

- ◆ Pressure Vessels
- ◆ Heat Exchangers
- ◆ Valves
- ◆ Christmas Trees
- ◆ Subsea Production Systems
- ◆ Offshore Platforms & Equipment
- ◆ Barges
- ◆ Living Quarters
- ◆ Rotating Equipment
- ◆ Mill Surveillance
- ◆ Cranes

- ◆ Downhole Equipment
- ◆ Skid Units
- ◆ Drilling Rigs
- ◆ Project Inspection

### Materials Management

- ◆ Tension Leg Platforms (TLPs)
- ◆ New Construction
- ◆ Pipeline Construction
- ◆ Plant Construction

### Project Turnover Programs

- ◆ Petrochemical Construction Projects
- ◆ Pharmaceutical Construction Projects
- ◆ Plant Expansions
- ◆ Power Plant Projects
- ◆ Drilling Rigs

### Vendor Surveys and Audits

- ◆ New Potential Vendor Assessment
- ◆ Update Information for Existing Vendors
- ◆ Develop Approved Vendor Lists
- ◆ Identify Quality Issues & Develop Resolutions
- ◆ Licensing Support (API, ASME, AWS)
- ◆ ISO Registrar Support

### Quality Program Consulting

- ◆ Client Certification of Their Personnel
- ◆ Quality and Performance Improvement
- ◆ Transition to ISO 9000 With Understanding
- ◆ API Q1 Program Consulting & Development and Licensing Assistance
- ◆ Internal Audits

### Custom Software Development

- ◆ Consolidate Complicated Task Management
- ◆ Centralized Information Warehousing
- ◆ Minimize Use of Many Types of Software

### Personnel Placement

- ◆ Q.A. Engineers
- ◆ Q.A. Managers
- ◆ Q.A./Q.C. Inspectors